other embodiments, the user may be permitted to enter any desired number of characters. In addition, the system could calculate the grammar size in real time as the user enters the characters, and notify the user once the number of entered characters is sufficient to produce the desired grammar size.--

Replace the paragraph beginning at page 7, line 16 with the following paragraph:

--Figure 2 illustrates a typical web site system in which the Figure 1 process may be embodied, and shows some of the components that may be added to the system to implement the process. In this system, users can browse the web site using either a conventional web browser (not shown) or using the site's voice interface. Users of the voice interface connect to the site by establishing a telephone connection to a conventional AVR system 50 from a mobile or landline telephone 51. The AVR system may, but need not, be local to the web server. As illustrated, the AVR system sends HTTP requests to the web server, and receives voiceXML pages from the web server.--

Replace the paragraph beginning at page 8, line 17 with the following paragraph:

--Initially, a voiceXML page is sent to the AVR system prompting the user (by voice) to type in, and then say, the first N letters of an author's name (80). For example, if the user is searching for music titles by the artist Sting, the user might initially type "784" on the telephone keypad and then say the letters "STI." The AVR system uses each keypad entry to narrow the set of valid utterances associated with each spoken letter. For example, for the telephone digit "2," the AVR system would only recognize the letters A, B and C as valid utterances, rather than all twenty six letters of the alphabet. This method of character entry significantly reduces misinterpretations by the AVR system of characters having similar sounds.--

IN THE CLAIMS:

Please rewrite Claim 1 as follows:

1. (Amended) A method for improving voice recognition accuracy when a user submits a query by voice to search a domain of items, the method comprising:

        prompting a user to submit a set of characters of a voice query for searching the domain of items, and receiving the set of characters from the user;